## AXA

### **Henri de Castries**

Chairman and CEO of AXA

September 29, 2010

Bank of America Merrill Lynch Conference

# Cautionary note concerning forward-looking statements

Certain statements contained herein are forward-looking statements including, but not limited to, statements that are predictions of or indicate future events, trends, plans or objectives. Undue reliance should not be placed on such statements because, by their nature, they are subject to known and unknown risks and uncertainties. Please refer to the section "Cautionary statements" in page 2 of AXA's Document de Référence for the year ended December 31, 2009, for a description of certain important factors, risks and uncertainties that may affect AXA's business. AXA undertakes no obligation to publicly update or revise any of these forward-looking statements, whether to reflect new information, future events or circumstances or otherwise.

### **AXA** at a glance



Today's environment: challenging for insurers ...

### Today's environment: challenging for insurers

Government fiscal policies

**Concerns over sovereign debt Government fiscal challenges** 

Limited economic growth

Low visibility on future growth: Double dip, global slowdown?

Low interest rate environment

Strong decrease in interest rates YTD

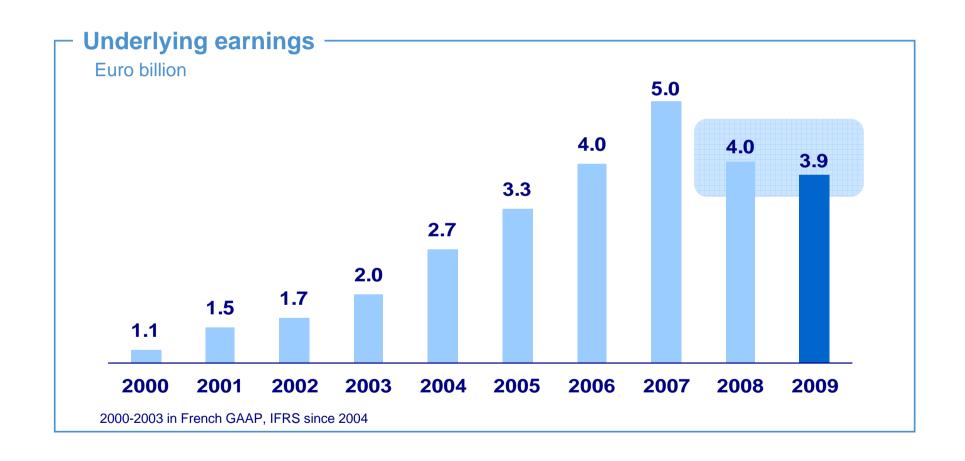
Regulatory changes

Uncertainties around Solvency II final calibrations in a sector which proved not to need additional capital



... but AXA's business model proved resilient

# AXA has shown its ability to build a sustainable base of underlying earnings



### 1H10 results showed good performance

"In this uncertain economic environment, we implemented active measures to improve future margins and enhance the capital and growth profile of the Group, while delivering sustainable earnings"

### **Disciplined growth**

- ✓ Total revenues up 1.4% at €49.9 billion
- ✓ Life & Savings: NBV margin up from 16.0% to 19.1%
- ✓ Property & Casualty: Current year loss ratio improved by 1.5 points

### **Sustainable earnings**

- ✓ Sustainable underlying earnings at €2.1 billion
- ✓ Adjusted earnings up 29% to €2.3 billion
- ✓ Net income at €0.9 billion (including €-1.5 billion exceptional loss)

## Active capital management & strong balance sheet

- ✓ €3.3 billion consideration from the sale of part of the UK life operations
- ✓ Solvency I ratio up 17 points to 188%



## AXA is able to manage the current low interest rate environment

#### **Interest rate management**

- Unit linked and protection / health businesses represent ca. 65% of 1H10 APE
- Significant portion of savings products has either no guaranteed rates or a 1 year guaranteed rate for new business

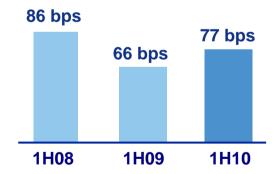
### Sustainable margin extraction in an illustrative scenario of persisting low rates



AXA's asset yield based on a conservative re-investment rate of 3.5% over the next 10 years

### Improving investment margin in 1H10 despite decrease in interest rates

- Flexibility in crediting rates
- Long asset duration and closely managed duration and convexity gaps

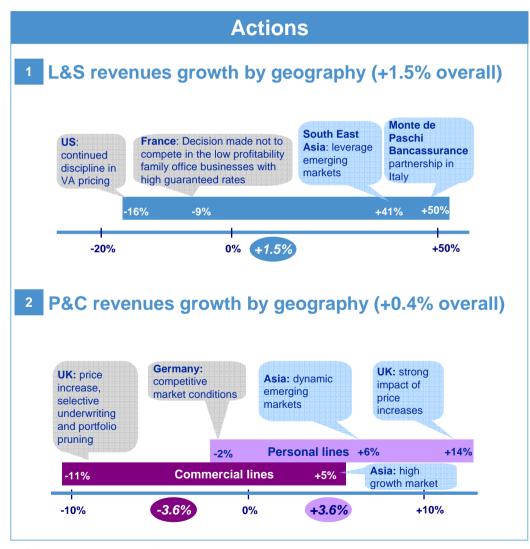


Annualized Investment margin / Average GA reserve

AXA is currently adapting to the new normal and preparing to accelerate growth

### **Short term**

### Disciplined growth: we do not want to grow at any price



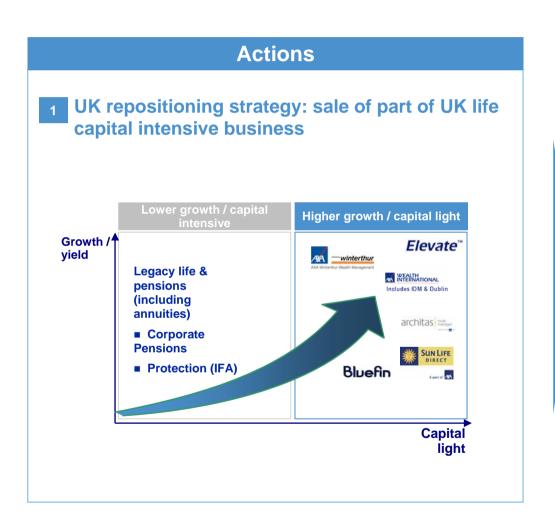
- Discipline to reduce unprofitable sales and to voluntary exit certain businesses
- AXA is leader in many markets and able to increase P&C prices through strong proprietary distribution networks

Changes are on a comparable basis



### **Short term**

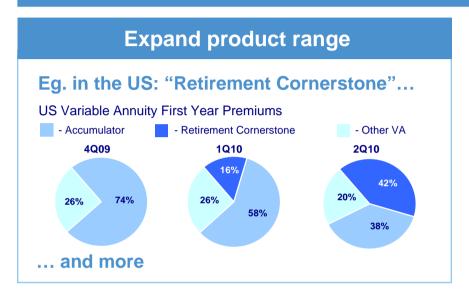
### More active capital management

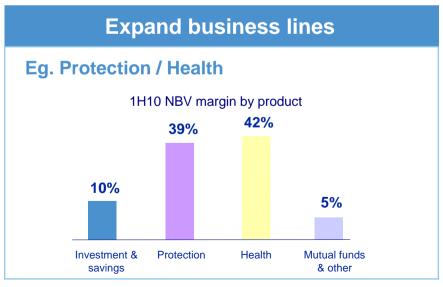


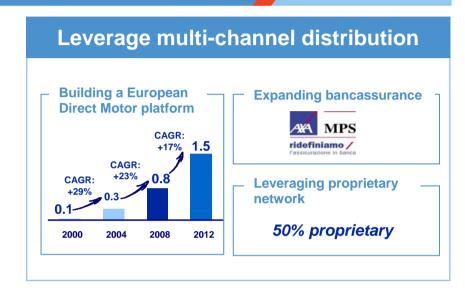
 More active capital management to optimize AXA's risk / return profile and improve value creation

### Medium / long term

Accelerate profitable growth with room for productivity improvement...









 $<sup>^{\</sup>star}$  Including 36.7% Reso Garantia share accounted for by the equity method



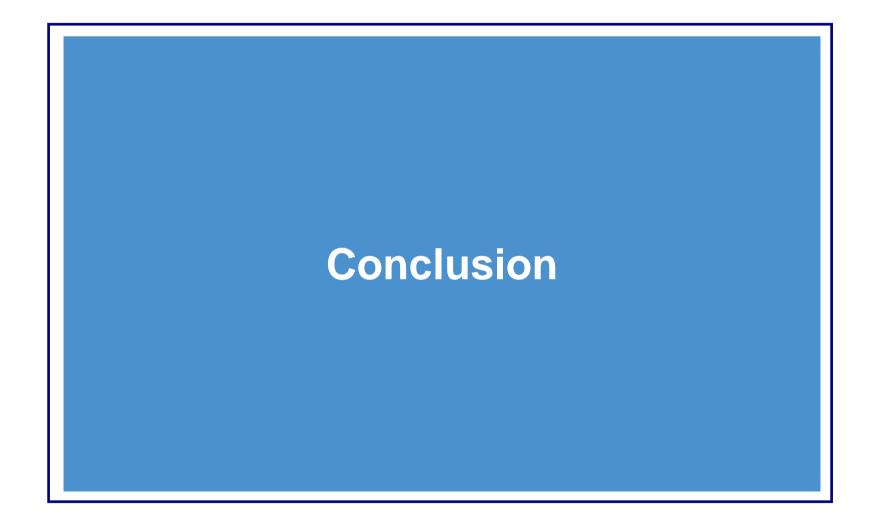
### Medium / long term:

... thanks to our differentiating factors

A Brand recognition and clients' trust

AXA most valued insurance brand (Interbrand survey 2010 – top 100 brands worldwide)

- Strong talent management and engaged workforce
  - Innovation capacity and efficient time to market
    - Unique distribution mix with large proprietary networks
      - Valuable partner with international culture and global footprint
        - Global business lines in P&C and L&S to foster business efficiency and expertise sharing
          - Strong track record in integration



# Adapting to the new normal and preparing to accelerate growth

### **Today's environment**

- Government fiscal policies
- Limited economic growth
- Low interest rate environment
- Regulatory changes

#### **AXA's response**

- Repositioning swiftly on the short term with focus on disciplined growth and active capital management
- Preparing to accelerate growth through: differentiating products, expanding diversification of businesses and distribution channels, and building on high growth geographies

## Continued insurance long term growth potential

- Increasing need for long term savings
- Widening pension gaps and retirement needs
- Risk aversion / clients' desire for guarantees
- Long term care
- Increasing wealth planning in developing countries

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