# Full Year 2009 Earnings

**February 18, 2010** 

**Presentation** 

# Cautionary note concerning forward-looking statements

Certain comments contained herein are forward-looking statements including, but not limited to, statements that are predictions of or indicate future events, trends, plans or objectives. Undue reliance should not be placed on such statements because, by their nature, they are subject to known and unknown risks and uncertainties. Please refer to AXA's Annual Report on Form 20-F and AXA's Document de Référence for the year ended December 31, 2008, for a description of certain important factors, risks and uncertainties that may affect AXA's business.

In particular, please refer to the section "Special Note Regarding Forward-Looking Statements" in AXA's Annual Report on Form 20-F. AXA undertakes no obligation to publicly update or revise any of these forward-looking statements, whether to reflect new information, future events or circumstances or otherwise.

## **AXA** at a glance

#### Contacts

AXA Investor relations (Europe)

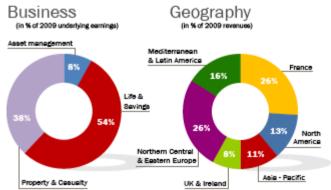
AXA Investor relations (US) Tel: + 1 212 314 2868

Tel: + 33 1 40 75 48 42 Fgx: + 33 1 40 75 48 98

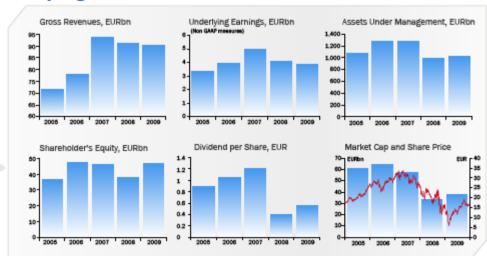
Fex: + 1 212 314 3448

All data as of 31.12.09 unless otherwise specified

#### **Our Activity**



#### **Key Figures**



## our distributors



our clients ourpeople 135,000

#### **Financial** strength rating\*

S&P	AA
Moody's	Ag3
Fitch	AA-
*As of 31.03.	09

#### Shareholders\* Retall and Other France Strategic Holders 17.7% AXA Staff North America Mutuelles AXA Rest of the World 10.5% UK

\*As of 31.07.09

Other Europe

#### Management **Board**

Henri de Castries	Cheirmen
Denis Duverne	Member of the Management Board
François Pierson	CEO France
Christopher Condron	CEO US
Alfred Bouckpert	CEO NORCEE*
*NORCEE: Northern Can	tral and Eastern Europe

## **Table of contents**



# Strong 2009 performance in a volatile environment

### **Resilient business activity**

- ✓ Total revenues: down 3% to €90.1 billion
- ✓ Life & Savings: Net inflows of €+8.6 billion & New Business Value
  up 5% to €1.1 billion

#### **Solid earnings**

- ✓ Underlying earnings: €3.9 billion (vs. €4.0 billion in FY08)
- ✓ Net income: €3.6 billion (vs. €0.9 billion in FY08)

# **Increased balance sheet strength**

- ✓ Solvency I up 44 pts to 171%
- ✓ Debt gearing down 8 pts to 26%

# Strong rebound in dividend & EV

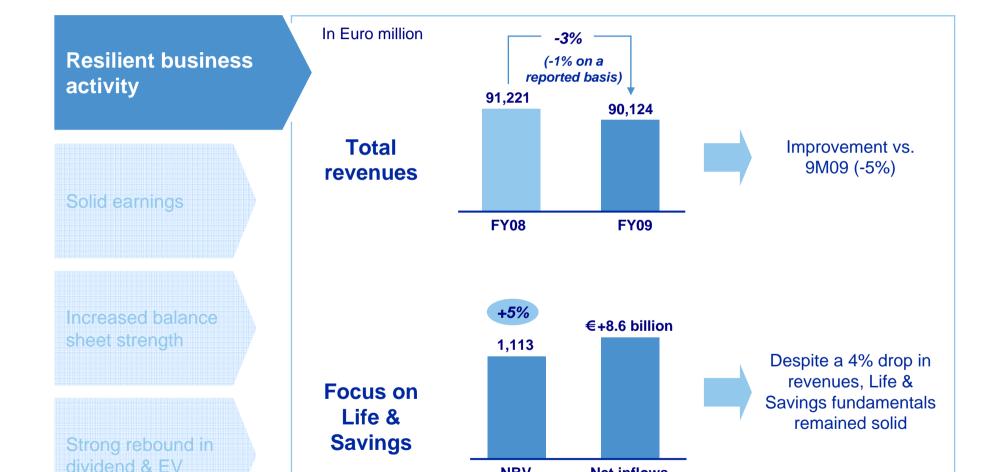
- ✓ Dividend up 38% to 0.55€ per share
- ✓ Group Embedded Value\* up 49% to 13.4

  € per share



<sup>\*</sup> Or up 29% to Euro 19.4 per share based on CFO Forum methodology (notably including non life intangibles and perpetual subordinated debt)

## **Resilient business activity**



**NBV** 

Change is on a comparable basis(1)

**Net inflows** 

All notes are on page 40 of this document



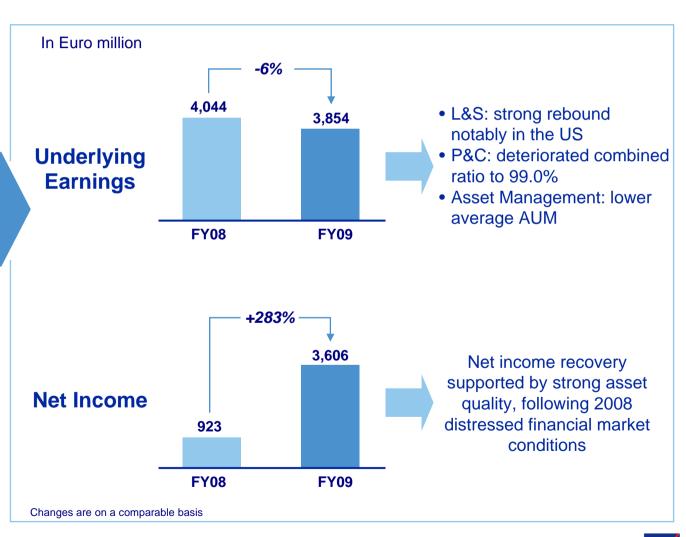
## Solid earnings

Resilient business activity

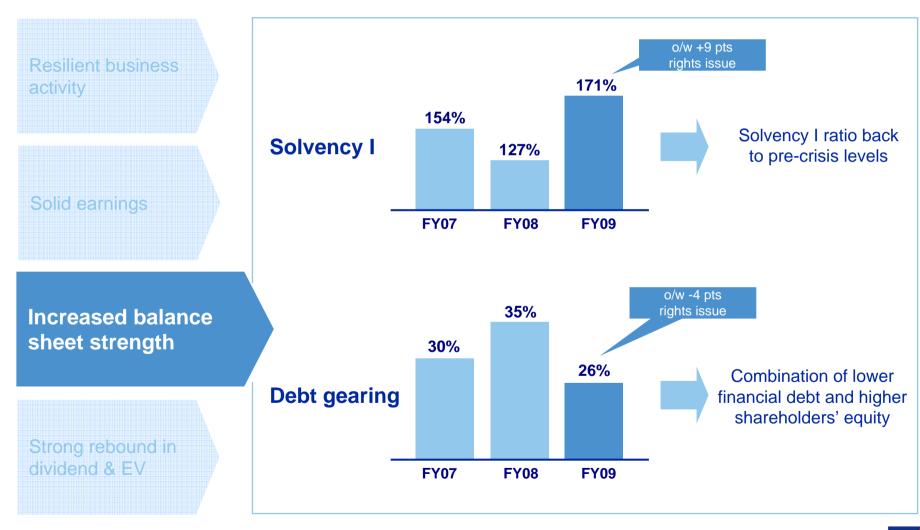
## **Solid earnings**

Increased balance sheet strength

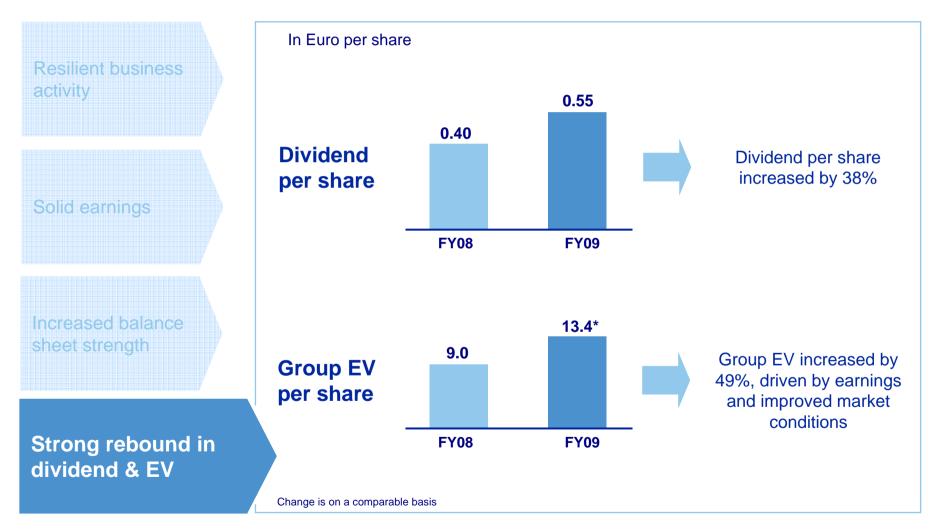
Strong rebound in dividend & EV



## **Increased balance sheet strength**



## Strong rebound in dividend & Embedded Value



<sup>\*</sup> Or up 29% to Euro 19.4 Euro per share based on CFO Forum methodology (notably including non life intangibles and perpetual subordinated debt)



## **Table of contents**

2009 financial performance: key highlights
by Henri de Castries, Chairman of the Management Board

Page 5

2009 financial performance: detailed presentation by Denis Duverne, Member of the Management Board & Gérald Harlin, Group CFO

Page 11

2010 outlook Page 34

by Henri de Castries, Chairman of the Management Board



## 2009 financial performance

**Resilient business activity** 

Solid earnings

Increased balance sheet strength

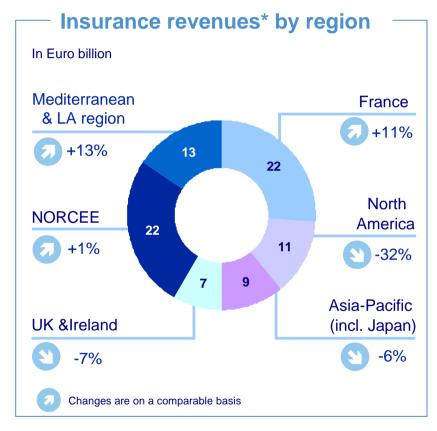
Strong rebound in dividend & EV

# Revenues Resilient vs. FY08

#### **Revenues by segment**

In Euro million	FY08	FY09	%
Life & Savings	57,977	57,620	-4%
Property & Casualty	26,039	26,174	+1%
Asset Management	3,947	3,074	-25%
International Insurance	2,841	2,860	+2%
Banking & Holdings	412	395	-2%
Revenues	91,221	90,124	-3%
		/ 40/	7
		(-1% on a	/

reported basis)

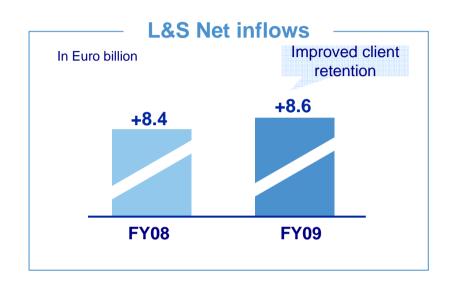


<sup>\*</sup> Excluding International Insurance, Asset Management, Banking and Holdings

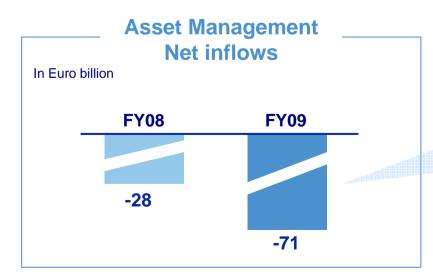


## **Net inflows**

## Strong in insurance, down in Asset Management



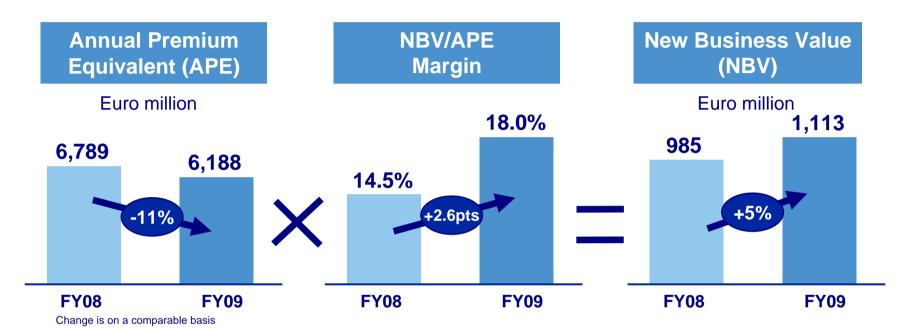


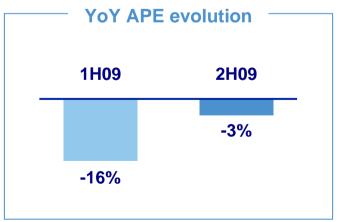


Mainly institutional clients segment at AllianceBernstein following low FY08 investment performance



# Life & Savings New Business Value (NBV) 5% growth





#### **NBV** margin evolution

- +2.1pts business mix improvement largely attributable to Variable Annuity repricing in the US and higher protection sales in the UK partially offset by lower unit-linked sales notably in France
- -2.3pts expense deterioration, mainly unit costs as a result of lower volumes (APE down 11%)
- +2.0pts favorable market impacts
- +0.7pt other

## 2009 financial performance

Resilient business activity

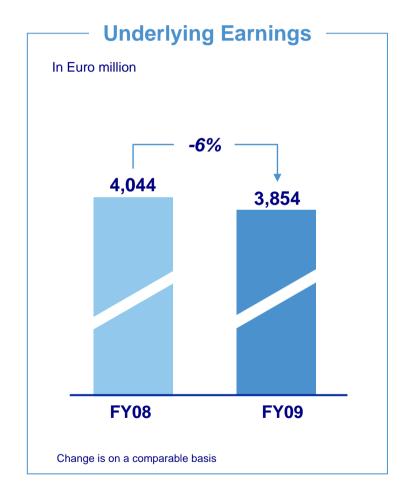
## **Solid earnings**

Increased balance sheet strength

Strong rebound in dividend & EV

## **Underlying Earnings**

Life & Savings recovery mitigated by Property & Casualty and Asset Management

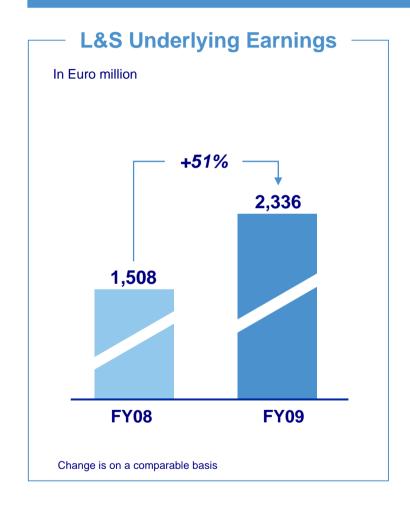


#### **Underlying earnings by segment**

Underlying Earnings	4,044	3,854	-6%
Holding	(668)	(793)	+18%
Banking	33	(2)	-105%
International Insurance	188	286	+54%
Asset Management	589	355	-41%
Property & Casualty	2,394	1,670	-30%
Life & Savings	1,508	2,336	+51%
In Euro million	FY08	FY09	%

## Life & Savings Underlying Earnings

Strong rebound primarily due to improved Variable Annuity hedging margin



Key drivers of change in L&S Underlying Earnings

FY09 vs. FY08(1)

Margin on assets -10%: €0.5 billion

Decrease in both unit-linked and General account margins

Technical margin: €+1.9 billion

Improved Variable Annuity hedging margin

Expenses +5%: €0.4 billion

Acquisition expenses: +9%, due to increased DAC amortization as a result of increased technical margin Administrative expenses: +2%

Tax and other €0.2 billion

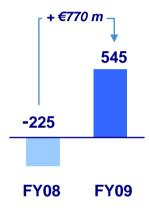
€+0.8 billion

Full detail in appendix on pages 10 to 14



### Focus on the US

#### **Improvement in Underlying Earnings**



- Improved Underlying Earnings mainly due to improved technical margin
- Slightly higher Assets Under Management: up Euro 9 billion (to Euro 99 billion)

#### **Management Actions**

- Variable annuity product restructuring including repricing and reduced benefits (response to volatile economic conditions and low interest rates)
- Elimination of no lapse protection rider in Universal Life offering
- Decline in sales: -35% vs. FY08
- Improved new business margins: 7.3% (vs. 4.8% last year)

#### Focus on improved GMxB hedge margin —

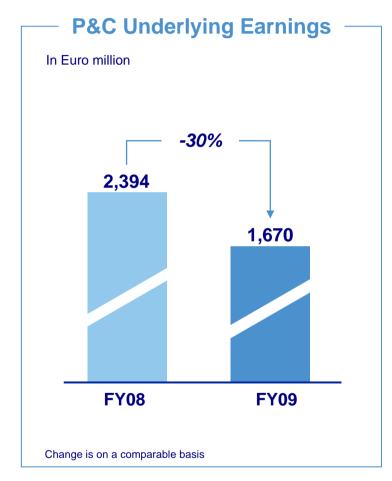
In Euro million (net of tax and DAC)	FY08	FY09
Basis	-247	-21
Volatility	-183	-127
Credit Spreads	-84	63
Interest rates & other	59	73
Total	-455	-12

#### 2010 priorities and opportunities

- Expanding and diversifying the product portfolio:
  - Building distribution to deliver a broader range of products to a wider array of clients
  - Launch of Retirement Cornerstone in third-party channels
  - New Universal Life offering
- Optimizing the management of in-force business

## **Property & Casualty Underlying Earnings**

Decreased profitability in an adverse market cycle



Full detail in appendix on pages 15 to 18

# Key drivers of change in P&C Underlying Earnings

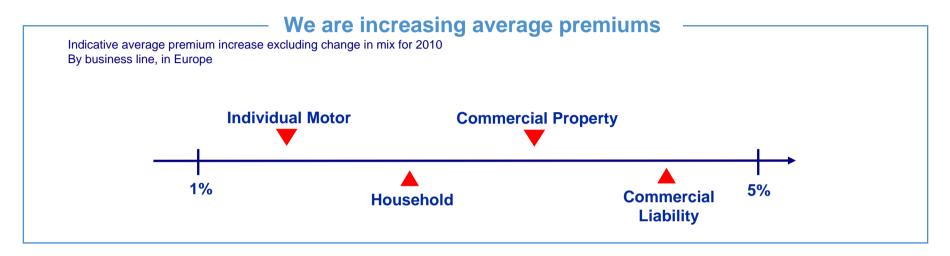
FY09 vs. FY08 (excluding change in scope)

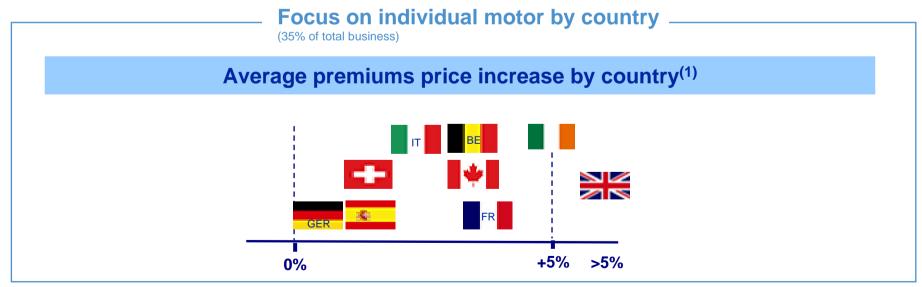
- Combined ratio up 3.6 pts to 99.0%
  - Loss ratio +3.7 pts to 70.9% €0.9 billion
    - Natural events: +1.7 pts
    - CY loss ratio excl. nat. events: +1.7 pts
    - PY reserve developments: +0.3 pt, with reserves ratio flat at 187%
  - Expense ratio -0.2 pt to 28.1% **④**.0 billion
- Investment income €0.2 billion
- Tax and other €+0.4 billion

€0.7 billion



## Focus on 2010 Property & Casualty prices

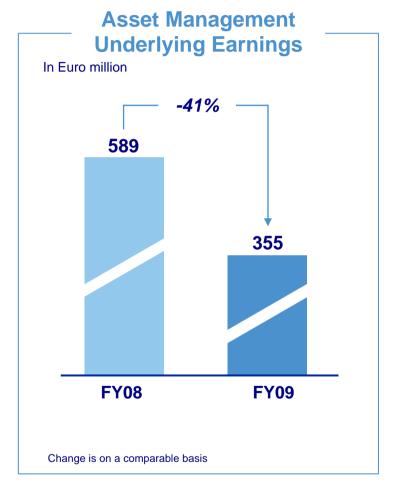






## **Asset Management Underlying Earnings**

Decreased profitability due to lower average AUM



Full detail in appendix on pages 19 and 20

# **Key drivers of change in Asset Management Underlying Earnings**

**FY09 vs. FY08** 

Asset Management revenues -25% €1.0 billion

Mainly lower average assets under

management (-18%)

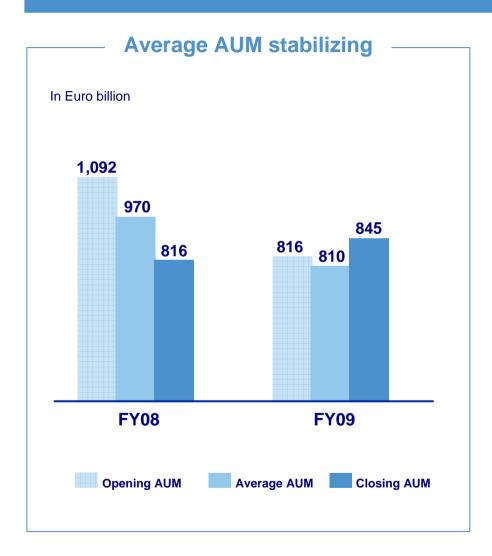
Expenses -14% €+0.4 billion

Tax and other €+0.3 billion

€0.2 billion



## Focus on assets under management



# **Evolution of AUM** by Asset manager

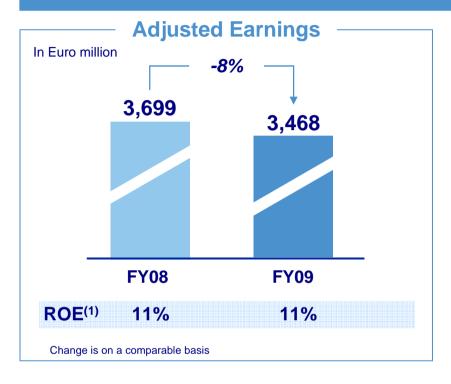
In Euro billion	Alliance Bernstein	AXA IM
Opening AuM	331	485
Net inflows	-53	-19
Market appreciation	+77	+31
FX & other	-9	+1
Closing AuM	346	499

#### — 2010 priorities & opportunities

- Addressing client outflows:
  - Confirm strong investment performance at AllianceBernstein and manage performance at AXA IM
  - Broaden client base and leverage other sources of revenues at AllianceBernstein

## **Adjusted Earnings**

Stable net realized capital gains/losses



#### Net realized capital gains/losses

In Euro million	FY08	FY09
Underlying Earnings	4,044	3,854
Net realized capital gains/(losses)	(345)	(386)
Realized capital gains	792	725
Impairments	(2,773)	(1,028)
Hedging of equity portfolio	1,636	(83)
Adjusted Earnings	3,699	3,468

#### Focus on impairments

In Euro million	FY08	1H09	FY09
Impairments	(2,773)	(691)	(1,028)
Equity	(1,836)	(339)	(459)
Fixed Income	(503)	(162)	(316)
Other assets	(434)	(191)	(253)

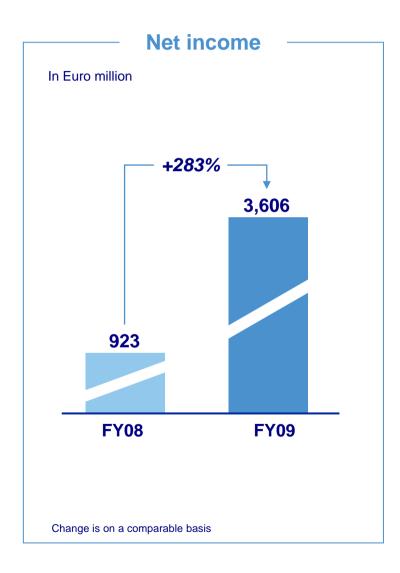
Euro -1.0 billion impairments were more than offset by Euro +4.2 billion increase in unrealized capital gains

Group's impairment rules:

- Equities: Unrealized losses over 6 months or > 20% of historical value; no reversal
- Fixed income: Triggered by credit events

## **Net income**

## Strong rebound driven by improved financial market conditions



#### Key drivers of change in Net income

In Euro million	FY08	FY09
Adjusted Earnings	3,699	3,468
Change in fair value	-2,732	612
Of which impact from credit spreads (1)	-1,507	1,116
Of which impact from alternative investments (2)	-447	-263
Of which impact from equity derivatives (3)	-16	-403
Of which impact from ABS	-412	63
Of which impact from other assets	-144	57
Exceptional and discontinued operations (4	) -49	-202
Other	5	-273
Net Income	923	3,606

- (1) Positive impact from credit spread tightening
- (2) Mainly Private Equity
- (3) Equity derivatives: programs in the US to protect balance sheet (Euro -381 million)
- (4) Exceptional and discontinued operations impact mainly related to a tax impact following the planned sale of Australia/New Zealand business

## 2009 financial performance

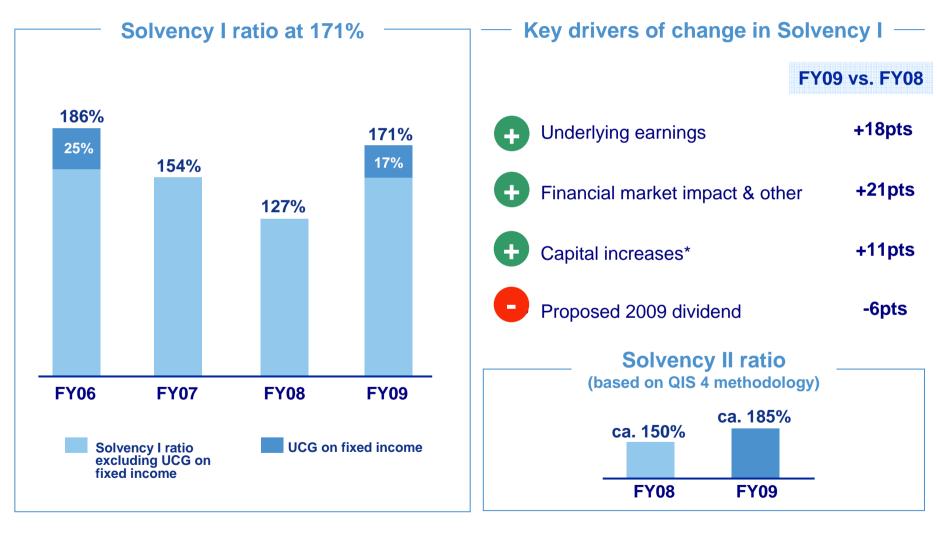
Resilient business activity

Solid earnings

**Increased balance sheet strength** 

Strong rebound in dividend & EV

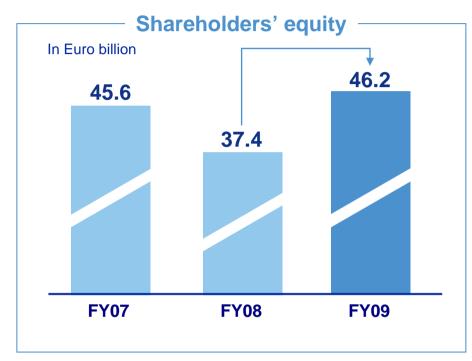
## Solvency I ratio back to pre-crisis levels



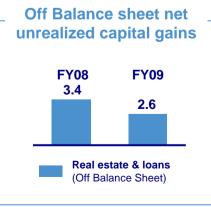
<sup>\*</sup> Including rights issue (ca. +9 pts) and employee Shareplan (ca. +2 pts)



## Shareholders' equity up €8.8 billion



# Balance sheet net unrealized capital gains FY08 FY09 (0.4) 4.7 2.7 2.0 (0.8) Fixed income& other (through OCI) Fixed income& other (through OCI)



# Key drivers of change in shareholders' equity

**FY09 vs. FY08** 

A	Variation of unrealized capital	€+5.0 billion
	gains	

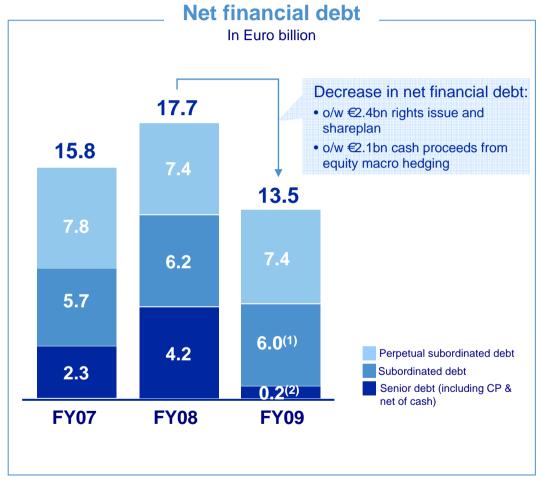
$\oplus$	Net income for the period	€+3.6 billion
	Troc moonie for the period	

Capital increases	€+2.4 billion
Capital Illoroaccc	

€0.8 billion



## Net financial debt down €4.1 billion





All notes are on page 40 of this document



## **General Account invested assets**

## **Asset allocation**

Invested assets (100%) In Euro billion	FY08	%	FY09	%
Fixed income	300	77%	328	81%
o/w Govies and related	134	34%	154	38%
o/w Corporate bonds	137	35%	146	36%
o/w Asset backed securities	11	3%	10	2%
o/w Mortgage loans & other (1)	17	4%	17	4%
Cash	32	8%	20	5%
Listed equities	17	4%	17	4%
Real Estate	19	5%	19	5%
Alternative Investments <sup>(2)</sup>	11	3%	10	2%
Policy loans	11	3%	10	2%
Total G/A and Bank Assets	<b>390</b> <sup>(3)</sup>	100%	403(3)	100%

## Changes in asset allocation –

- Net inflows: investment in government bonds and corporate bonds
- Cash position: decrease due to reinvestment in fixed income assets and impact from lower collateral on Variable Annuity hedges
- Scope effect: €5bn of Australia/NZ assets reclassified as held for sale in FY09

All notes are on page 40 of this document



## **General Account invested assets**

Resilient asset valuation

#### In 2H09, asset valuations:

- were stable for Real Estate and Private Equity
- increased for Equity, Corporate Bonds, ABS and Hedge Funds

Asset backed securities	<ul> <li>Asset values improvement: 69% of par at FY08, 66% at 1H09</li> </ul>
	and 70% at FY09
Real estate	<ul> <li>Stabilizing value since June 30, 2009, after a negative 6% mark to market in 1H09</li> </ul>
Alternative investments	<ul> <li>Private Equity: stabilizing value since June 30, 2009, after a negative 13% mark to market in 1H09 (-15% for the year)</li> <li>Hedge Funds: positive performance</li> </ul>

Recent market concern on government bonds

Estimated total exposure net of policyholders' participation and tax:
 €4.0bn for Italy, €3.9bn for Spain, €0.9bn for Portugal, €0.6bn for Greece and €0.2bn for Ireland



## 2009 financial performance

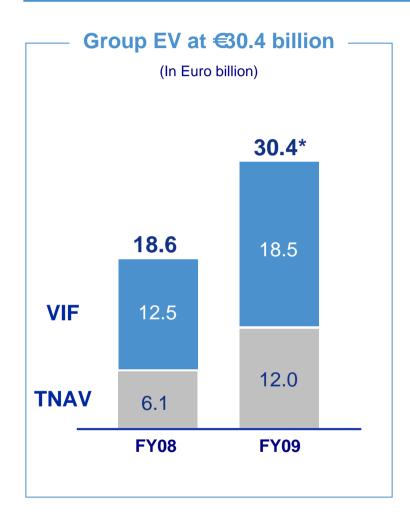
Resilient business activity

Solid earnings

Increased balance sheet strength

Strong rebound in dividend & EV

## Group EV up €11.8 billion



#### Key drivers of change in group EV

Operating return	€+5.0 billion
Operating return	CT J.U DIIIIOII

Investment experience	€+4.4 billion

Capital increase	€+2.4 billion

	Dividend	€0.8 billion
\ .	Dividoria	

Forex & other	€+0.9 billion

- Group EV benefited from €2.6bn liquidity premium (ca. 30bps on average) vs. €4.4bn in 2008 (above 50bps on average)
- Equity volatility assumption: Dec. 31st, 2009 spot value
- Favorable investment experience from equity market rebound (€+2.8 billion), lower spreads (€+1.7 billion) and increased interest rates (€+0.2 billion), partly offset by higher volatility (€-0.3 billion)



<sup>\*</sup> Based on CFO Forum methodology, notably including non life intangibles and perpetual subordinated debt, Group EV would have been up €12.8 billion to €44.0 billion as of December 31, 2009

## **Table of contents**



#### 2010 environment

A combination of uncertainties and opportunities ...

## An uncertain macroeconomic environment ...

- Stabilizing equity markets?
- Steepness and level of interest rates curve?
- Reduced but still high volatility?

### A moving regulatory framework...

- Solvency II principles are favorable to the industry
- Calibration still to be refined in a pragmatic way, but encouraging signs from the European Commission

# ... but favorable business trends for the insurance industry

- Increased needs for long term savings products
- Savings rates up in most developed countries
- P&C pricing cycle bottoming up

#### ... and insurers are not banks

- No distressed capital increase during the crisis for European pure insurance players
- Insurance assets are marked-to-market (no loan books)
- Increased understanding of insurance vs. banking business models



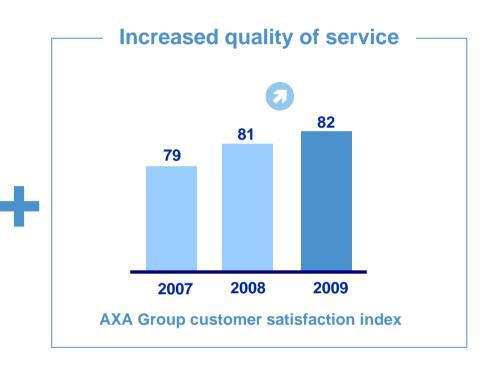
## 2010 environment

#### ... where AXA has the means to differentiate

#### **Leading brand**

- #1 insurance brand worldwide
- Best ranking increase amongst financial service brands
- 3rd most valuable French brand across all sectors

Source: Interbrand 2009

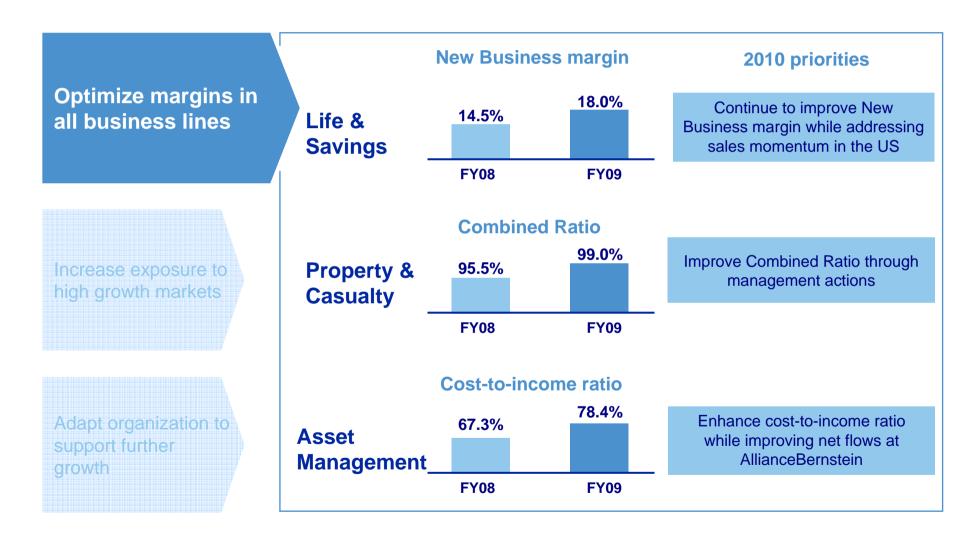


#### No state support during the crisis

- AXA has maintained its independence throughout the last two crises
- AXA has all latitude to implement its strategy going forward

## 2010 priorities

## Optimize margins in all business lines



## 2010 priorities

Increase exposure to high growth markets, notably in Asia & CEE

Optimize margins in all business lines

Increase exposure to high growth markets



Adapt organization to support further growth

## Update on announced transactions

#### **AXA APH transaction**

- Exclusivity with AMP lapsed on February 6, 2010
- Discussions ongoing with NAB
- Terms for the acquisition of Asian business unchanged. Timing uncertain.

#### Other transactions

- Minority buyout in Central & Eastern Europe
- Entering the Romanian market (Omniasig)

<sup>\*</sup> Minority buyout in Central & Eastern Europe and AXA APH transaction if successful

<sup>\*\*</sup> Including 36.7% Reso Garantia share accounted in equity method

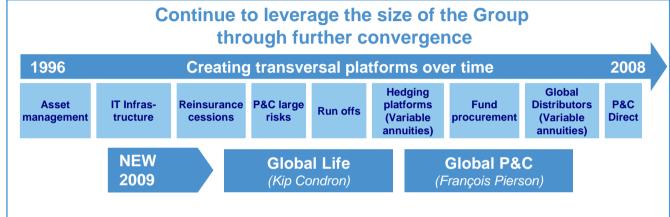
## 2010 priorities

Implement new organization to support further growth

Optimize margins in all business lines

Increase exposure to high growth markets

Adapt organization to support further growth



#### Adapt governance to changing environment

- Unified Board structure reinforcing the roles and responsibilities of its members and streamlining decision-making process
- Henri de Castries to be President and CEO of the Group, Denis Duverne to join the Board as Deputy CEO
- Governance system with continued strong checks and balances, including a Lead Independent Director

#### **Continue to attract talent**

- Jacques de Vaucleroy (new head of NORCEE region) from ING
- Head of Distribution in Japan from Alico and CEO of Hong-Kong from AlG

## Conclusion

#### Confirmation of AXA's business model

# 2009 financial performance

- Resilient activity
- Solid earnings
- Increased balance sheet strength
- Strong rebound in dividend and EV

#### AXA has the means to differentiate in the current environment

#### **AXA's strengths**

 Leading brand, increased quality of service, strong market positions and innovative products

#### **2010 priorities**

- Optimize margins in all business lines
- Increase exposure to high growth markets
- Implement new organization

### **Notes**

#### Page 6

(1) Change on a comparable basis corresponds to: Vs. FY08: at constant FY08 average exchange rates

#### Page 17

(1) On a pro-forma basis for margin and expense component, i.e. restated from the scope impact of AXA Mexico, Genesys in Australia, QF Vita in Italy, SBJ in the UK and Minorities in Turkey, the Forex and the reclassification in France from technical margin to acquisition expenses of charges in the context of contractual changes in Group protection contracts. Full details are provided in the activity report sections related to these countries.

#### Page 20

(1) Gross written premium excluding mix effect

#### Page 23

(1) Return corresponds to adjusted earnings net of interest charges on perpetual debt. Equity corresponds to average shareholders' equity excluding perpetual debt and reserves related to change in fair value

#### Page 28

- (1) Including Euro -0.3 billion of reversal of mark-to-market on interest rate derivatives
- (2) Senior debt and commercial paper outstanding, net of Euro 3.7 billion available cash at holdings' levels
- (3) (Net financing debt + perpetual subordinated debt) divided by (shareholders' equity excl. FV in shareholders' equity + net financing debt)
- (4) Including interest charge on perpetual subordinated debt

#### Page 29

- (1) Mortgage loans & other include individual mortgage and loans (Euro 12 billion of which Euro 10 billion in Germany and Switzerland participating funds) and Agency Pools (Euro 2 billion)
- (2) Mainly hedge funds and private equity
- (3) Total invested assets referenced in page 51 of the financial supplement are Euro 590 billion including notably Euro 155 billion of Unit-Linked contracts, Euro 18 billion of With profits accounts, Euro 7 billion of Holding & other net of cash (mainly related to third party assets consolidated in IFRS), Euro 2 billion derivatives mark-to-market related to balance sheet hedges, Euro 2 billion Paris Re ring fenced assets, Euro 1 billion non looked-through Mutual funds (mainly fixed income), Euro 1 billion of Asian assets



## **Definitions**

2009 financial statements are subject to completion of audit procedures by AXA's independent auditors.

AXA's FY09 results have been prepared in accordance with IFRS and interpretations applicable and endorsed by the European Commission at December 31, 2009.

Adjusted earnings, underlying earnings, Life & Savings EEV, Group EV and NBV are non-GAAP measures and as such are not audited, may not be comparable to similarly titled measures reported by other companies and should be read together with our GAAP measures. Management uses these non-GAAP measures as key indicators of performance in assessing AXA's various businesses and believes that the presentation of these measures provides useful and important information to shareholders and investors as measures of AXA's financial performance. For a reconciliation of underlying and adjusted earnings to net income see pages 23 and 24 of this presentation.

AXA Life & Savings EEV consists of the following elements: (i) Life & Savings Adjusted Net Asset Value (ANAV) which represents tangible net assets. It is derived by aggregating the local regulatory (statutory) balance sheets of the life companies and reconciled with the Life & Savings IFRS shareholders' equity. (ii) Life & Savings Value of Inforce (VIF) which represents the discounted value of the local regulatory (statutory) profits projected over the entire future duration of existing liabilities.

Life & Savings New Business Value (NBV) is the value of the new business sold during the reporting period. The new business value includes both the initial cost (or strain) to sell new business and the future earnings and return of capital to the shareholder.

AXA Group EV is the sum of Life & Savings EEV and Shareholders' Equity of other businesses

