





Claim Guidelines – Business

Loss/Damage to your own property or money

Loss/Damage to other than your own property/injury

Injury or death relating to your employee

Loss of property or money committed by your employee

			
1	2	3	4
Contact AXA to give immediate notification of your claim. Loss adjusters will be appointed if necessary	Take all measures to minimise the loss and preserve the affected items for survey by loss adjusters	Render cooperation to the loss adjusters & submit the completed claim form with all supporting documents to loss adjusters or AXA	Upon receipt of adjuster's final report and full documents, AXA will review and revert with claim decision within 7 working days

AXA Affin General Insurance Berhad
Level 1, Wisma Boustead 67, Jalan Raja Chulan
50200 Kuala Lumpur

Tel : +603-2170 8282 (Press 3 for Claims)
Email : claims@axa.com.my